

Trip Hill

P.O. Box 281 Makawao, Hawaii 96768
cellular: (808)280-5212 E-mail:techsupport@triphill.com

PROVIDER of TECHNICAL SUPPORT

EMPLOYMENT HISTORY:

1/03 to present, self employed: triphill computer support, Maui, HI

Independent provider of computer technical support on the island of Maui. Existing clients are small businesses on Maui who provide services to local residents and the Hawaii visitor industry including: transportation, accommodations, food production, education, healthcare and construction. Trip fills a niche in the tech-support business by being both extremely approachable and patient and also technically competent.

8/99 - 1/03, Information Systems Manager, The Ritz-Carlton Kapalua, Maui, HI

Network, server and desktop computer support, all aspects of software and hardware installation and troubleshooting in a Windows, NetWare, SCO Unix and Linux environment. Installed network switches, reconfigured router for new T1 circuit, installed network-attached storage, maintained user accounts, licenses and equipment inventories, performed backups, upgraded Linux mail server, migrated e-mail to Microsoft Exchange on corporate wide area network, provided Internet access to group meeting areas, installed NetWare 5.1 server.

5/98 - 6/99, Programmer Analyst I & II, University of California Los Angeles

Desktop computer support, software and hardware installation and troubleshooting Windows 95/98/NT and Mac OS, Assistant to Network Administrator, Installed network hardware, Migration of databases Paradox 3.5 to Access97.

9/93 - 4/98, Field Service Representative for On Command Corporation, San Jose, CA (Maui, HI)

Maintenance, troubleshooting and repair of computer, data communication and television signal distribution equipment for hotel pay-per-view movie systems in California and Hawaii.

7/93 - 7/93, Computer Consultant at Dewhurst Construction, La Jolla, CA

Familiarized a group of architects with the fundamentals of computer drawing. Autocad.

2/93 - 5/93, Undergraduate Tutor for Students of Texas A & M University, College Station, TX

Private instructor for groups and individuals in math and engineering.

5/92 - 6/92, Dymaxion House Volunteer, Wichita, KS

Worked as part of a team lead by J. Baldwin dismantling Buckminster Fuller's prototype Dymaxion house for shipment to the Henry Ford Museum in Dearborn, MI.

8/90 - 6/91, Applications & Manufacturing Engineer at Captive-Aire Systems, Raleigh, NC

Worked for a manufacturer of commercial kitchen ventilation equipment. Produced submittal drawings and fire suppression piping diagrams using Autocad. Reviewed and prepared orders for manufacturing.

EDUCATION:

Bachelor of Science in Mechanical Engineering, North Carolina State University, 1990.
University of Hawaii at Manoa, student of computer graphics programming, 1998.

ADDITIONAL SKILLS:

C, French, Fortran, German, HTML, OpenGL, Pascal, tcl, VTK.

Achievements:

Eagle Scout 1980, Engineer in Training 1991, Certified Novell Administrator 2001, Father of two 1997 and 2007.

Interests:

In addition to solving technical problems, I practice Vipassana meditation and enjoy outdoor activities including sailing, swimming and surfing.